

SEPTEMBER 2022

Trailwood

Trailwood Harvest Festival

Saturday, October 15, 2022
3:00 PM to 6:00 PM

Activities will include a reptile petting zoo, a balloon artist, face painting, two bounce houses, a vintage fire truck, and family-fun games with prizes! Residents will enjoy the catered hot dogs, hamburgers and bratwurst with all the fixings. Snacks will include popcorn, cotton candy and sno-cones.

This year the association will be providing side dishes, however residents are encouraged to bring your family's favorite appetizer, entrée, salad or dessert to share with your fellow Trailwood residents. For our potluck to be successful, please plan for your item to serve 10-15 people.

We are grateful to Mike Dunn of Coldwell Banker Platinum Properties for his generous donation and continued support of this annual event!

JULY 19, 2022 BOARD MEETING HIGHLIGHTS

- The Board took appropriate action on delinquent accounts in accordance with the association's Delinquency Policy.
- The Board approved the 2021-2022 Financial Audit.
- The Board approved a proposal to provide architectural concepts for a potential clubhouse.
- The Board voted to remove the payphone in the park.
- The Board confirmed details for the 2022 Harvest Festival, which is to be held on Saturday, October 15th.

www.trailwood.org

BOARD OF DIRECTORS:

President: Bob King
Vice-President: Jayant Limaye
Treasurer: Gary Abraham
Secretary: Darren Inouye
Member at Large: Michael Stockstill

NEXT BOARD MEETING:

**Tuesday, September 20, 2022 (Tentative)
6:15 p.m.**

Via Zoom & Keystone

The final agenda along with the Zoom meeting information will be posted at the bulletin boards at the community entries and on the HOA website. You may also obtain a copy of the agenda by contacting management at (949) 561-0181

Please note: If you wish to address the Board at the meeting, please contact Scott Aaronsen at (949) 561-0181 ten days prior to the meeting to have your name and item of discussion placed on the agenda.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Scott Aaronsen

Phone: 949-561-0181

Emergency After Hours: 949-833-2600
saaronsen@keystonepacific.com

COMMON AREA ISSUES:

Laurie Clark

Phone: 949-900-1115

lclark@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: (949) 833.2600

customercare@keystonepacific.com

ARCHITECTURAL DESK:

Phone: (949) 838.3239

architectural@keystonepacific.com

PARK RESERVATIONS:

Laurie Clark

Phone: 949-900-1115

Laurie.Clark@keystonepacific.com

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Managed by Keystone
16775 Von Karman Ave., Suite 100
Irvine, CA 92606

SEPTEMBER 2022 REMINDERS

- Keystone is Closed in Observance of Labor Day - Monday, September 5th
- For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

GATE VISITOR MANAGEMENT REMINDER

This is a reminder that all owners have the ability to manage guests and visitors utilizing DwellingLIVE on their computer or mobile device. If you are missing your account registration code, please contact management. You can access dwelling live website at <https://community.dwellinglive.com> or download the mobile app from the iOS or Android app store.

The system allows residents to add guests and visitors as well as send passes to your guests that can be scanned on your guests mobile device when they arrive at the gate. You can also establish notification settings so you are aware when your guests arrive.

Please review and update your telephone number and information in DwellingLive to ensure the gate staff is able to reach you to clear a visitor.

COMMUNITY REMINDERS

- **Pet Etiquette:** Pets shall be leashed at all times when not secured within the owner's property. Please bring waste bags with you to clean up any waste deposited on a neighbor's property or in the common areas/sidewalks. There are various dog bag stations around the community for convenience.
- **Trash Can Storage:** Please remember to take your trash cans into your garage or backyard as soon as they are emptied so they aren't visible from the street. Trash cans may not be stored in an area visible from the common areas.

COMMUNITY WEBSITE

Log onto the community website at www.trailwood.org to:



- Submit maintenance requests and address changes
- Get the latest community news and updates
- Obtain minutes, newsletters, policies, forms
- Register to receive E-Notifications and E-Statements
- Access your account online
- Pay your HOA bill online

Should you have a problem logging onto the community website, please call Keystone Customer Care at 949-833-2600.

TRASH PICK-UP DAY: Monday

Please store your trash cans out of view of the street by Monday evening.

STREET SWEEPING:

1st Thursday Every Month

Please do not park on the streets between the hours of 8 A.M. to 12 P.M.

INFORMATION

TRAILWOOD PARK RESERVATIONS:

Complete the reservation form and please call 949-377-1995 .

BILLING QUESTIONS / SIGN UP FOR ACH PROGRAM:

Please contact Customer Care at 949-833-2600 or customercare@keystonepacific.com

ASSOCIATION WEBSITE:

www.trailwood.org

NORTHWOOD POINTE MASTER ASSOCIATION INFO:

www.nwpointe.org

APPROVED COLOR SCHEME AND ARCHITECTURAL INFORMATION:

Please check the Northwood Pointe Master Association's website at www.nwpointe.org or contact bchrisp@keystonepacific.com.

CANYONWOOD GATEHOUSE:

714-832-0586

CREEKGLLEN GATEHOUSE:

714-573-9879

DWELLINGLIVE ONLINE ACCESS:

You may add guests and vendors online via the DwellingLIVE Website at <https://community.dwellinglive.com/>. If you need help with access to your account, please contact Thomas Duprey at the Creekglen Gate.

KEY FOBS/TRANSPONDERS:

The forms may be found on the community website. Please contact Jesus Garcia at 714-832-0586 to purchase additional Transponders and/or Fobs.

VANDALISM / NOISE COMPLAINTS:

Please report it immediately to Allied Universal at 714-832-0586. Please also call Irvine PD at the number listed below.

IRVINE POLICE DEPARTMENT:

Non Emergency Line: 949-724-7200

ANIMAL CONTROL:

949-724-7092

STREET LIGHTS OUT:

www.sce.com and navigate to the "Outage Center" to report a street light out.