

JUNE 2022

Trailwood

EXTERIOR MAINTENANCE REMINDERS

As mentioned in the newsletter earlier this year, beginning in June your Management team will be sending notices to all Trailwood homes that are in need of painting. We ask all Trailwood Homomers to inspect all exterior painted surfaces on your home. A fresh coat of paint should be applied to all faded trim, shutters, entry and garage doors, and stucco/siding.

A copy of the approved color schemes can be found on the Northwood Pointe website at www.nwpointe.org along with the Architectural Application forms.

Please contact Scott Aaronsen at saaronsen@keystonepacific.com should you have any questions. Thank you for helping to keep Trailwood looking at its best!

STREET MAINTENANCE UPDATE

We would like to thank all Trailwood residents for facilitating a smooth street maintenance project!

City Service Paving will be returning in June to perform touch ups in a few areas throughout the community. Look for an email communication in the next two weeks with a list of streets that will be impacted.

Please contact Scott Aaronsen at saaronsen@keystonepacific.com should you have any questions.

TRAILWOOD POOL AREA IMPROVEMENTS

The Board of Directors has engaged a Landscape Architect to assist with a complete pool area renovation project. The Board is reviewing all options for enhancing the current pool, pool deck, and surrounding areas. The Management Team will be collecting homeowner input via a resident survey in the upcoming months. In the meantime, please contact Scott Aaronsen at saaronsen@keystonepacific.com with any suggestions for improving the pool amenity area.

The current Barbeque island in the pool area is in need of immediate maintenance and will be renovated in the upcoming months.

www.trailwood.org

BOARD OF DIRECTORS:

President: Bob King
Vice-President: Jayant Limaye
Treasurer: Gary Abraham
Secretary: Darren Inouye
Member at Large: Michael Stockstill

NEXT BOARD MEETING:

Tuesday, May 17, 2022 (Tentative)
6:15 p.m.

Via Zoom & Keystone

The final agenda along with the Zoom meeting information will be posted at the bulletin boards at the community entries and on the HOA website. You may also obtain a copy of the agenda by contacting management at (949) 561-0181

Please note: If you wish to address the Board at the meeting, please contact Scott Aaronsen at (949) 561-0181 ten days prior to the meeting to have your name and item of discussion placed on the agenda.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Scott Aaronsen
Phone: 949-561-0181
Emergency After Hours: 949-833-2600
saaronsen@keystonepacific.com

COMMON AREA ISSUES:

Chien Lin
Phone: 949-377-1995
clin@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: (949) 833.2600
customercare@keystonepacific.com

ARCHITECTURAL DESK:

Phone: (949) 838.3239
architectural@keystonepacific.com

PARK RESERVATIONS:

Chien Lin
Phone: 949-377-1995

Managed by Keystone
16775 Von Karman Ave., Suite 100
Irvine, CA 92606

JUNE 2022 REMINDERS

- For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

PET REMINDERS

We certainly love our pets in the Trailwood Community. There has been an increase in reports of owners not picking up after their dogs, doggie bags being discarded in common area planters and damage to the grass from dog urine.

Per the Rules and Regulations, problems associated with animals, including noise disturbances and defecation should be directed to Animal Control at (949) 724-7740.

All owners must obey the City of Irvine's "Leash Law" that requires dogs that are not on their own property be on a 6 foot or shorter leash, held by a person who can completely control the dog at all times. Thank you for your continued understanding and cooperation.

LANDSCAPE MAINTENANCE

Please make sure that you are tending to your lawn on a regular basis. The grass should always be kept at a reasonable height; no more than 2-3". And although it's a great start, mowing isn't enough to keep your yard looking its best. After you mow, put the final touches on the job by using an edger around driveways, sidewalks, planter borders, trees or any other place the grass meets another surface. On a regular basis, you should remove all weeds and cut back any overgrown plant material. Lastly, don't forget to review your backyard plant material to ensure it is not encroaching into your neighbor's property.

When scheduling your gardeners, please also take note of the City's and gates, painting projects, repaving common area roads and driveways.

SPEED LIMIT REMINDER

Speed Limit — The speed limit at Trailwood is **20 M.P.H.** It is imperative that **all residents and guests** observe all traffic laws (Stop Signs, Yield Signs, Fire Hydrants & Parking Regulations) while in our community.

SIGN UP TODAY AT www.KPPMCONNECTION.com FOR EMAIL NEWS AND ALERTS!

Once logged into your account, click the "Change Notification Settings" link on the "My Profile" tab to update settings and enter the email addresses that you would like to receive e-notifications.

TRASH PICK-UP DAY: Monday

Please store your trash cans out of view of the street by Monday evening.

STREET SWEEPING:

1st Thursday Every Month

Please do not park on the streets between the hours of 8 A.M. to 12 P.M.

INFORMATION

TRAILWOOD PARK RESERVATIONS:

Complete the reservation form and please call 949-377-1995 .

BILLING QUESTIONS / SIGN UP FOR ACH PROGRAM:

Please contact Customer Care at 949-833-2600 or customercare@keystonepacific.com

ASSOCIATION WEBSITE:

www.trailwood.org

NORTHWOOD POINTE MASTER ASSOCIATION INFO:

www.nwpointe.org

APPROVED COLOR SCHEME AND ARCHITECTURAL INFORMATION:

Please check the Northwood Pointe Master Association's website at www.nwpointe.org or contact bchrisp@keystonepacific.com.

CANYONWOOD GATEHOUSE:

714-832-0586

CREEKGLEN GATEHOUSE:

714-573-9879

DWELLINGLIVE ONLINE ACCESS:

You may add guests and vendors online via the DwellingLIVE Website at <https://community.dwellinglive.com/>. If you need help with access to your account, please contact Thomas Duprey at the Creekglen Gate.

KEY FOBS/TRANSPONDERS:

The forms may be found on the community website. Please contact Jesus Garcia at 714-832-0586 to purchase additional Transponders and/or Fobs.

VANDALISM / NOISE COMPLAINTS:

Please report it immediately to Allied Universal at **714-832-0586**. Please also call Irvine PD at the number listed below.

IRVINE POLICE DEPARTMENT:

Non Emergency Line: **949-724-7200**

ANIMAL CONTROL:

949-724-7092

STREET LIGHTS OUT:

www.sce.com and navigate to the "Outage Center" to report a street light out.