

August 2021

Trailwood



www.trailwood.org

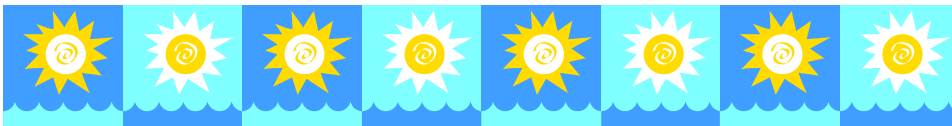
SUMMER MAINTENANCE CHECKLIST

Summer time is a great time to review your property for potential maintenance needs. Please take a moment to review the check list below for your home and address any items that may need attention.



- Front yard planters are well maintained and free of weeds. Mulch is applied to bare areas.
- Front yard lawn is well watered and fertilized to eliminate dead or bare areas
- Back yard trees and shrubs are maintained so that they do not hang over into neighboring yards or HOA common area.
- Home exterior surfaces are free of dirt/debris and all dark spots have been cleaned.
- Stucco, wood and metal elements of the home have been inspected for re-painting needs. All areas with peeling, cracking or severely faded paint should be repainted to match the existing color. *Any changes in colors must be approved by the Northwood Pointe master association. Please visit the Architectural Information page under the Association tab at www.nwpointe.org for more information.*

Thank you for taking the time to contribute to the beauty of Trailwood!



COMMUNITY WEBSITE

Log onto the community website at www.trailwood.org to:



- Submit maintenance requests and address changes
- Get the latest community news and updates
- Obtain minutes, newsletters, policies, forms
- Register to receive E-Notifications and E-Statements
- Access your account online
- Pay your HOA bill online

Should you have a problem logging onto the community website, please call Keystone Customer Care at 949-833-2600.

BOARD OF DIRECTORS:

President: Darren Inouye
Vice-President: Maajed Abahusayn
Treasurer: Bob King
Secretary: Jayant Limaye
Member at Large: Gary Abraham

NEXT BOARD MEETING:

Tuesday, September 21, 2021 (Tentative)
6:15 p.m.
Via Zoom

The final agenda along with the Zoom meeting information will be posted at the bulletin boards at the community entries and on the HOA website. You may also obtain a copy of the agenda by contacting management at (949) 838-3214.

Please note: If you wish to address the Board at the meeting, please contact Michael Gonzalez at (949) 838-3214 ten days prior to the meeting to have your name and item of discussion placed on the agenda.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Scott Aaronsen
Phone: 949-561-0181
Emergency After Hours: 949-833-2600
saaronsen@keystonepacific.com

COMMON AREA ISSUES:

Luis Cruz
Phone: 949-561-0180
lcruz@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: (949) 833.2600
customer-care@keystonepacific.com

ARCHITECTURAL DESK:

Phone: (949) 838.3239
architectural@keystonepacific.com

PARK RESERVATIONS:

Karen Chavez
Phone: (949) 392.6893
kchavez@keystonepacific.com

Managed by Keystone
16775 Von Karman Ave., Suite 100
Irvine, CA 92606

For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

August 2021 REMINDERS

- For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line.

SUMMER SAFETY TIPS

*Written by Vanessa Vanecek, Public Safety Assistant
Irvine Police Department, Crime Prevention Unit*

Summer is here and the warmer weather means getting outside, hitting the beach, and maybe even taking some family vacations for the first time in a while. Although we are all excited to get back on the road and take a long awaited break, it is important to ensure our safety and the protection of our homes and belongings. These tips will help you have a fun-filled and worry-free summer. Enjoy!

- Install lighting, such as motion lights or dusk-to-dawn detector lights, on your home's exterior.
- Set timers on interior and exterior lights to turn on in the evening to make it appear someone is home.
- Consider installing a security system for your home that includes a camera surveillance system you can monitor remotely.
- Trim tall shrubbery and plants around your home to eliminate hiding places.
- Close and lock all your doors and windows, including the garage door, when you leave your house.
- Make sure your bikes are registered, kept locked and put away when not in use.
- Register your bike for free by visiting project529.com/Irvine or by downloading the 529 Garage app on your mobile phone.
- Be aware of your surroundings when you walk, jog or bike. You can also wear bright colors to alert drivers around you. If you are going out in the dark, wear reflective clothing and carry flashlights for extra lighting.
- Make sure to schedule regular deliveries of packages, mail and newspapers. Put a hold on these when you are out of town for an extended period.
- Avoid posting specific vacation plans on social media until you return so others won't know when your house will be unoccupied.
- Ask a trusted neighbor to pick up fliers or other publications that might be left in your doorway while you are away.
- When uninvited guests knock on your door, make sure you respond by letting them know you are not interested—avoid pretending that you are not home.
- Be a good neighbor and look out for one another.
- Tell a family member or trusted neighbor about your vacation plans and ask them to check on the house occasionally.

Report any suspicious activity to the Irvine Police Department at the time of the occurrence by calling 949-724-7000.

In an emergency, please call 911.

TRASH PICK-UP DAY: Monday

Please store your trash cans out of view of the street by Monday evening.

STREET SWEEPING:

1st Thursday Every Month

Please do not park on the streets between the hours of 8 A.M. to 12 P.M.

INFORMATION

TRAILWOOD PARK RESERVATIONS:

Complete the reservation form and please call 949-838-3201.

BILLING QUESTIONS / SIGN UP FOR ACH PROGRAM:

Please contact Customer Care at 949-833-2600 or

customercare@keystonepacific.com

ASSOCIATION WEBSITE:

www.trailwood.org

NORTHWOOD POINTE MASTER

ASSOCIATION INFO:

www.nwpointe.org

APPROVED COLOR SCHEME AND ARCHITECTURAL INFORMATION:

Please check the Northwood Pointe Master Association's website at www.nwpointe.org or contact bchrisp@keystonepacific.com.

CANYONWOOD GATEHOUSE:

714-832-0586

CREEKGLEN GATEHOUSE:

714-573-9879

DWELLINGLIVE ONLINE ACCESS:

You may add guests and vendors online via the DwellingLIVE Website at <https://community.dwellinglive.com/>. If you need help with access to your account, please contact Thomas Duprey at the Creekglen Gate.

KEY FOBS/TRANSPONDERS:

The forms may be found on the community website. Please contact Thomas Duprey at 714-832-0586 to purchase additional Transponders and/or Fobs.

VANDALISM / NOISE COMPLAINTS:

Please report it immediately to Allied Universal at 714-832-0586. Please also call Irvine PD at the number listed below.

IRVINE POLICE DEPARTMENT:

Non Emergency Line: 949-724-7200

ANIMAL CONTROL:

949-724-7092

STREET LIGHTS OUT:

www.sce.com and navigate to the "Outage Center" to report a street light out.