

April 2021

Trailwood

www.trailwood.org

SWIM SEASON IS HERE!

The pool at Trailwood Park will be heated starting March 26th for the start of swim season. Please be courteous to your neighbors when using the pool and remember the following:



- Please continue to follow the posted COVID-19 pool use rules.
- Persons under the age of 14 may not use the pool unless accompanied and supervised by an adult.
- Guests may make use of the swimming pool/wading pool only when accompanied by the resident host.
- Smoking and glass containers are prohibited in the pool or park area.
- For safety reasons, all gates must remain closed and locked at all times.
- Always clean up any mess and dispose of any trash before leaving the pool area.
- Pool hours are as follows. Please be sure to exit the pool area by the closing time, take all personal belongings and clean up any trash before leaving.
 - Sunday—Thursday 6:00 a.m. to 10:00 p.m.
 - Friday & Saturday 6:00 a.m. to 10:30 p.m.

COMMUNITY REMINDERS

- **Pet Etiquette:** Pets shall be leashed at all times when not secured within the owner's property. Please bring waste bags with you to clean up any waste deposited on a neighbor's property or in the common areas/sidewalks. There are various dog bag stations around the community for convenience.
- **Trash Can Storage:** Please remember to take your trash cans into your garage or backyard as soon as they are emptied so they aren't visible from the street. Trash cans may not be stored in an area visible from the common areas.

GATE VISITOR MANAGEMENT REMINDER

This is a reminder that all owners have the ability to manage guests and visitors utilizing the DwellingLIVE system on their computer or mobile device. If you are missing your account registration code, please contact management.

The system allows residents to add guests and visitors as well as send passes to your guests that can be scanned on your guests mobile device when they arrive at the gate. You can also establish notification settings so you are aware when your guests arrive.

BOARD OF DIRECTORS:

President: Darren Inouye
Vice-President: Maajed Abahusayn
Treasurer: Bob King
Secretary: Jayant Limaye
Member at Large: Gary Abraham

NEXT BOARD MEETING:

Tuesday, May 18, 2021
6:15 p.m.
Via Zoom

The final agenda along with the Zoom meeting information will be posted at the bulletin boards at the community entries and on the HOA website. You may also obtain a copy of the agenda by contacting management at (949) 838-3214.

Please note: If you wish to address the Board at the meeting, please contact Michael Gonzalez at (949) 838-3214 ten days prior to the meeting to have your name and item of discussion placed on the agenda.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Michael Gonzalez
Phone: (949) 838.3214
Emergency After Hours: (949) 833.2600
mgonzalez@keystonepacific.com

COMMON AREA ISSUES:

Karen Chavez
Phone: (949) 392.6893
kchavez@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: (949) 833.2600
customercare@keystonepacific.com

ARCHITECTURAL DESK:

Phone: (949) 838.3239
architectural@keystonepacific.com

PARK RESERVATIONS:

Karen Chavez
Phone: (949) 392.6893
kchavez@keystonepacific.com

Managed by Keystone
16775 Von Karman Ave., Suite 100
Irvine, CA 92606

For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

April 2021 REMINDERS

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PARKING REMINDERS

Please review and adhere to the following parking related violations that have recently been identified in the community:

- Each resident must park at least one vehicle in his or her garage or driveway for each car garage he or she has, so long as a car parked in the driveway does not prevent ingress and egress of other vehicles. In the event a driveway provides access to more than one owner's garage, no parking in the driveway is permitted if the vehicle would block access to any other garage entrance.
- Recreational vehicles, including motor homes, trailers and boats, may be parked on the street for a maximum time period of 72 hours for any 30-day period.

2021 ANNUAL MEETING & ELECTION

The Annual Meeting and Election for the Board of Directors will be held in April 2021. At the same time, you will be asked to cast your vote on the IRS Revenue Ruling 70-604. Your voting materials were mailed to you recent. If you have not done so already, please complete and return your ballot at your earliest convenience. Thank you!



HOME AND YARD MAINTENANCE

Spring time is a great time to review your home for necessary maintenance! Please take a moment to take a look at the appearance of your home from the street to identify any maintenance issues. Common issues identified by Management include: paint that is peeling or cracking in need of touch-up, stains/dirt spots on the face of the home that need to be washed, failing or dying plant material and lawns in the front yard, weeds growing in planter beds. Please take a look at your home and address any maintenance concerns as quickly as possible.

STREET LIGHT OUTAGES

If you notice a street light out, damaged or flickering please report the issue to kchavez@keystonepacific.com or directly to Southern California Edison at (800) 611-1911 or <https://www.sce.com/wps/portal/home/outage-center/report-street-light-outage>. Please be sure to take note of the location of the light or the tag number on the pole.

TRASH PICK-UP DAY: Monday

Please store your trash cans out of view of the street by Monday evening.

STREET SWEEPING:

1st Thursday Every Month

Please do not park on the streets between the hours of 8 A.M. to 12 P.M.

INFORMATION

TRAILWOOD PARK RESERVATIONS:

Complete the reservation form and please call 949-838-3201.

BILLING QUESTIONS / SIGN UP FOR ACH PROGRAM:

Please contact Customer Care at 949-833-2600 or

customercare@keystonepacific.com

ASSOCIATION WEBSITE:

www.trailwood.org

NORTHWOOD POINTE MASTER ASSOCIATION INFO:

www.nwpointe.org

APPROVED COLOR SCHEME AND ARCHITECTURAL INFORMATION:

Please check the Northwood Pointe Master Association's website at www.nwpointe.org or contact bchrisp@keystonepacific.com.

CANYONWOOD GATEHOUSE:

714-832-0586

CREEKGLEN GATEHOUSE:

714-573-9879

DWELLINGLIVE ONLINE ACCESS:

You may add guests and vendors online via the DwellingLIVE Website at <https://community.dwellinglive.com/>. If you need help with access to your account, please contact Thomas Duprey at the Creekglen Gate.

KEY FOBS/TRANSPONDERS:

The forms may be found on the community website. Please contact Thomas Duprey at 714-832-0586 to purchase additional Transponders and/or Fobs.

VANDALISM / NOISE COMPLAINTS:

Please report it immediately to Allied Universal at 714-832-0586. Please also call Irvine PD at the number listed below.

IRVINE POLICE DEPARTMENT:

Non Emergency Line: 949-724-7200

ANIMAL CONTROL:

949-724-7092

STREET LIGHTS OUT:

www.sce.com and navigate to the "Outage Center" to report a street light out.