

March 2020

Trailwood

www.trailwood.org

SPRING IS COMING!

Spring is in the air! This is a great time for all of us to take stock of things we can do around our properties to make our neighborhood a bright spot in Northwood Pointe! Is my home in need of a fresh coat of paint? Is my landscaping tidy? Do I have stored junk on my property that is visible to neighboring properties? These are some of the questions we should all ask ourselves in order to be a good neighbor, and in order to maintain high property values in our community.

Also, with the spring season approaching, we anticipate increased usage of the community pool and park areas. The pool heat will be turned on one week prior to Spring Break. Please be sure to review and follow the Pool Rules. For your convenience, a copy of the rules are posted at the bulletin board in the pool area. To obtain a copy for your personal records, please contact Management at (949) 833-2600. If you are in need of a pool key for this coming swim season, please see Thomas with Allied Universal at the Creekglen Gate to purchase additional or replacement key fobs for the pool on Trailwood. Should you need a key for the Northwood Pointe Master Association pool located on Meadowood, please call (949) 833-2600 and ask to speak with a representative from Northwood Pointe.

*Don't forget to move your
clocks ahead one hour on
March 8th!*



DOGS ON LEASH

When walking your dog in the community, please remember that it should be leashed at all times. It is dangerous to let your dog roam freely. In addition, when dogs are not being supervised or on a leash they may be leaving unwanted "gifts" on your neighbor's lawn. We are kindly requesting that everyone be responsible pet owners and we thank you in advance for your cooperation!

Please remember to carry a bag with you to pick up after your pet and take it home with you to dispose of in a trash can. Waste bags and trashcans are located at various locations in the community for your convenience. Please do not leave pet waste bags in the landscaping.

BOARD OF DIRECTORS:

President: Gary Abraham
Vice-President: Darren Inouye
Treasurer: Maajed Abahusayn
Secretary: Bob King

NEXT BOARD MEETING:

March 18, 2020
Keystone Office
16775 Von Karman, Ave., Suite 100
Irvine, CA 92606

The final agenda will be posted at the bulletin boards at the community entries and on the HOA website. You may also obtain a copy of the agenda by contacting management at (949) 838.3214.

Please note: If you wish to address the Board at the meeting, please contact Michael Gonzalez at (949) 838-3214 ten days prior to the meeting to have your name and item of discussion placed on the agenda.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Michael Gonzalez
Phone: (949) 838.3214
Emergency After Hours: (949) 833.2600
mgonzalez@keystonepacific.com

COMMON AREA ISSUES:

Mike Gomez
Phone: (949) 838.3201
[mgomez@keystonepacific.com](mailto:mgonzalez@keystonepacific.com)

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: (949) 833.2600
customer-care@keystonepacific.com

ARCHITECTURAL DESK:

Phone: (949) 838.3239
architectural@keystonepacific.com

PARK RESERVATIONS:

Mike Gomez
Phone: (949) 838.3201
[mgomez@keystonepacific.com](mailto:mgonzalez@keystonepacific.com)

Managed by Keystone
16775 Von Karman Ave., Suite 100
Irvine, CA 92606

For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

March 2020 REMINDERS

- For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

COMMUNITY REMINDERS

Trash Cans—Trash pick-up occurs weekly on Monday. Trash cans must be returned to your garage, backyard or in another location out of view from the common area by Monday evening.

Portable Basketball Stands — The community allows for portable basketball stands to be left in front of the homes. However, damaged nets or backboards must be promptly repaired.

Architectural Applications—Spring time is a popular time to start planning for home improvements. Please remember all exterior improvements require approval by the Northwood Pointe Master Association prior to beginning any work. Please visit www.nwpointe.org to download the application forms and guidelines.

2019 ANNUAL MEETING & ELECTION

The Annual Meeting and Election for the Board of Directors will be held in April 2020. At the same time, you will be asked to cast your vote on the IRS Revenue Ruling 70-604. Your voting materials were mailed to you at the end of February. Please complete and return your ballot at your earliest convenience. Thank you!



TRAILWOOD PARK RESERVATIONS

If you are planning a party at Trailwood Park and would like to reserve the covered picnic tables and one barbeque grill, please download and print the reservation form from the community website at www.trailwood.org and/or contact Mike Gomez at (949) 838-3201 or mgomez@keystonepacific.com to obtain the form and to inquire about the reservation schedule.

When using the barbeques, please remember the following:

- Promptly clean up after yourself and leave the BBQ area so that the next resident may also enjoy the use of clean facilities.
- Please wipe the counter to remove any oil or spills.
- Clean the grill with the grill brush.
- Report any issues to Management immediately.

TRASH PICK-UP DAY: Monday

Please store your trash cans out of view of the street by Monday evening.

STREET SWEEPING:

1st Thursday Every Month

Please do not park on the streets between the hours of 8 A.M. to 12 P.M.

INFORMATION

TRAILWOOD PARK RESERVATIONS:

Complete the reservation form and please email mgomez@keystonepacific.com.

BILLING QUESTIONS / SIGN UP FOR ACH PROGRAM:

Please contact Customer Care at 949-833-2600 or

customercare@keystonepacific.com

ASSOCIATION WEBSITE:

www.trailwood.org

NORTHWOOD POINTE MASTER

ASSOCIATION INFO:

www.nwpointe.org

APPROVED COLOR SCHEME AND ARCHITECTURAL INFORMATION:

Please check the Northwood Pointe Master Association's website at www.nwpointe.org or contact asmith@keystonepacific.com.

CANYONWOOD GATEHOUSE:

714-832-0586; Fax 714-832-1551

CREEKGLEN GATEHOUSE:

714-573-9879; Fax 714-573-8620

DWELLINGLIVE ONLINE ACCESS:

You may add guests and vendors online via the DwellingLIVE Website at <https://community.dwellinglive.com/>. If you need help with access to your account, please contact David Lappin at david.lappin@aus.com or 714-412-5581.

KEY FOBS/TRANSPONDERS:

The forms may be found on the community website. Please contact Thomas Duprey at 714-832-0586 to purchase additional Transponders and/or Fobs.

VANDALISM / NOISE COMPLAINTS:

Please report it immediately to Allied Universal at 714-832-0586. Please also call Irvine PD at the number listed below.

IRVINE POLICE DEPARTMENT:

Non Emergency Line: 949-724-7200

ANIMAL CONTROL:

949-724-7092

STREET LIGHTS OUT:

www.sce.com and navigate to the "Outage Center" to report a street light out.