

June 2019

Trailwood

Professionally Managed by Keystone Pacific Property Management, LLC - 16775 Von Karman, Ste. 100, Irvine, CA 92606

POOL USE REMINDERS

Please be courteous to your neighbors when using the pool and remember the following:

- Pool Hours
Sunday - Thursday 6:00 a.m. to 10:00 p.m.
Friday & Saturday 6:00 a.m. to 10:30 p.m.
- Residents must vacate the pool area immediately at closings. Report any afterhours pool use to Security at 714-832-0586.
- Guests may make use of the swimming pool/wading pool only when accompanied by the resident host.
- No rafts, inflatable objects, or diving rings during busy periods with 12 or more people in the pool. Lifejackets are always allowed.
- No pets allowed inside the fenced pool area.
- For safety reasons, the pool gate must remain closed and latched at all times. Please do not prop open the pool gate.



PARKING AND SPEED LIMIT REMINDER

Please remember that the speed limit at Trailwood is **20 M.P.H.** It is imperative that **all residents and guests** observe all traffic laws (Stop Signs, Yield Signs, Fire Hydrants & Parking Regulations) while in our community. Any person in violation will be subject to the Association's violation policy.

Please also be reminded that the Trailwood Rules and Regulations do not permit the storage of any vehicle on the street or on the Trailwood Park parking lot for a period of more than 72 hours. Vehicles found in violation may be cited and fines may be assessed in accordance with the Association's violation policy.

SIGN UP TODAY AT www.KPPMCONNECTION.com FOR EMAIL NEWS AND ALERTS!

Once logged into your account, click the "Change Notification Settings" link on the "My Profile" tab to update settings and enter the email addresses that you would like to receive e-notifications.

BOARD OF DIRECTORS

President: Bob King
Vice President: Gary Abraham
Treasurer: Darren Inouye
Secretary: Maajed Abahusayn

NEXT BOARD MEETING

July 23, 2019

Homeowner Forum @ 6:30 P.M.
Keystone Pacific Property Management, LLC
16775 Von Karman Ave., Suite 100
Irvine, California 92606

The final agenda will be posted on the bulletin boards at the community entrances and available on the Association's website at least 4 days in advance of the meeting.

Please note: If you wish to address the Board at the meeting, please contact Michael Gonzalez at (949) 838-3214 ten days prior to the meeting to have your name and item of discussion placed on the agenda.

CONTACT INFORMATION

COMMUNITY MANAGER:

Michael Gonzalez, CMCA
Main Line: (949) 833-2600
Direct Line: (949) 838-3214
Fax: (949) 377-3309
Email: mgonzalez@keystonepacific.com

COMMON AREA ISSUES:

Mike Gomez
Phone: 949-838-3201
Email: mgomez@keystonepacific.com

PARK RESERVATIONS:

Mike Gomez
Phone: 949-838-3201
Email: mgomez@keystonepacific.com

Keystone Pacific Property Management, LLC

For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

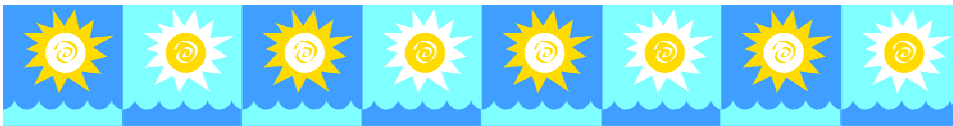
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LANDSCAPE MAINTENANCE

Please make sure that you are tending to your lawn on a regular basis. The grass should always be kept at a reasonable height; no more than 2-3". And although it's a great start, mowing isn't enough to keep your yard looking its best. After you mow, put the final touches on the job by using an edger around driveways, sidewalks, planter borders, trees or any other place the grass meets another surface. On a regular basis, you should remove all weeds and cut back any overgrown plant material. Lastly, don't forget to review your backyard plant material to ensure it is not encroaching into your neighbor's property.

Please join us in a combined effort to help the community look amazing for summer!



TRASH BIN REMINDER

Please remember to place your trash bins at the edge of the concrete gutter and avoid placing them in front of the mailboxes, as this can make it difficult for the mail delivery person to deliver the mail. Don't forget to remove the trash bins from curbside no later than Monday evening and to please store them in the garage or backyard, behind the gate, so that they are out of view of the common area.



VISIT www.Trailwood.org!

Log onto the community website to:



- Submit maintenance requests and address changes
- Get the latest community news and updates
- Obtain minutes, newsletters, policies, forms
- Register to receive E-Notifications and E-Statements
- Access your account online
- Pay your HOA bill online

Should you have a problem logging onto the community website, please call Customer Care at 949-833-2600.

TRASH PICK-UP DAY: Monday

Please store your trash cans out of view of the street by Monday evening.

STREET SWEEPING:

1st Thursday Every Month

Please do not park on the streets between the hours of 8 A.M. to 4 P.M.

INFORMATION

TRAILWOOD PARK

RESERVATIONS:

Complete the reservation form and please call 949-838-3201

BILLING QUESTIONS / SIGN UP FOR ACH PROGRAM:

Please contact Customer Care at 949-833-2600 or

customercare@keystonepacific.com

ASSOCIATION WEBSITE:

www.trailwood.org

NORTHWOOD POINTE MASTER ASSOCIATION INFO:

www.nwpointe.org

APPROVED COLOR SCHEME INFORMATION:

Please check the Association's website at www.trailwood.org or visit the Canyonwood Guard House.

CANYONWOOD GATEHOUSE:

714-832-0586; Fax 714-832-1551

CREEKGLEN GATEHOUSE:

714-573-9879; Fax 714-573-8620

NORDIC ONLINE ACCESS:

You may add guests and vendors online via the Nordic Security Website at www.nordicsec.com. You will need to use your Nordic ID and password to complete your request.

KEY FOBS/TRANSPONDERS:

The forms may be found on the community website. Please contact Isaac Garcia at 714-573-9879 to purchase additional Transponders and/or Fobs.

VANDALISM/ NOISE COMPLAINTS:

Please report it immediately to Nordic Security at 714-832-0586. Please also call Irvine PD at the number listed below.

IRVINE POLICE DEPARTMENT:

Non Emergency Line: 949-724-7200

ANIMAL CONTROL: 949-724-7092

STREET LIGHTS OUT: www.sce.com