December 2018



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WWW.TRAILWOOD.ORG

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Professionally Managed by Keystone Pacific Property Management, LLC - 16775 Von Karman, Ste. 100, Irvine, CA 92606

The Board of Directors and Management would like to wish each of you a joyous holiday season!

TRAILWOOD HOLIDAY LIGHTING CONTEST

All Trailwood residents are encouraged to brighten the neighborhood and share in the holiday spirit by decorating their homes for the winter holidays. This is your chance to get creative and have fun with your family. Use your imagination and create a sparkling holiday display.



One winner will be selected from each neighborhood.

Best of Silverado Best of Mahogany Best of Fairmont Best of Oakhurst Best of Cristal Best of Bainbridge Best of Mayfield

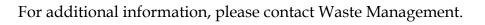
Three overall winners will be selected in the following categories: Best Traditional Best Animated Best of Trailwood

The Holiday Lighting Contest will be judged on **Tuesday, December 18th.** Please ensure your display is lit no later than **6 p.m.** to participate in the contest. Festive yard signs will be placed in each of the winner's yards for all to see.

CHRISTMAS TREE DISPOSAL

Waste Management will collect and recycle Christmas trees for three weeks after Christmas on your regular collection day. Trees taller than 4 feet must be cut in half and all decorations (tinsel, lights, ornaments and tree stands) must be removed. Place the tree curbside. Flocked trees will be collected, but cannot be recycled. Trees can also be recycled at the following location:

Sunset Environmental 16122 Construction Circle West, Irvine Hours of operation: 7 a.m.- 2 p.m.



BOARD OF DIRECTORS

President: Bob King Vice President: Gary Abraham Treasurer: Darren Inouye Secretary: Maajed Abahusayn

NEXT BOARD MEETING

January 2019 – Date to be determined Homeowner Forum @ 6:30 P.M. Keystone Pacific Property Management, LLC 16775 Von Karman Ave., Suite 100 Irvine, California 92606

The final agenda will be posted on the bulletin boards at the community entrances and available on the Association's website at least 4 days in advance of the meeting.

Please note: If you wish to address the Board at the meeting, please contact Michael Gonzalez at (949) 838-3214 ten days prior to the meeting to have your name and item of discussion placed on the agenda.

CONTACT INFORMATION

COMMUNITY MANAGER: Michael Gonzalez, CMCA Main Line: (949) 833-2600 Direct Line: (949) 838-3214 Fax: (949) 377-3309 Email: <u>mgonzalez@keystonepacific.com</u>

COMMON AREA ISSUES: Vontrell Burnett Phone: 949-838-3201 Email: vburnett@keystonepacific.com

PARK RESERVATIONS: Vontrell Burnett Phone: 949-838-3201 Email: <u>vburnett@keystonepacific.com</u>

Keystone Pacific Property Management, LLC

For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. <u>Please call 9-1-1</u> for life-threatening emergencies.

SIGN UP TODAY AT <u>www.KPPMCONNECTION.com</u> FOR EMAIL NEWS AND ALERTS!

December 2018 REMINDERS

- Keystone Pacific Closed in Observance of the Holiday Season -
 - * Christmas Eve Monday, December 24th
 - * Christmas Day Tuesday, December 25th
 - * New Year's Eve Monday, December 31st
- For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

FAMILY VISITING FOR THE HOLIDAYS?

As the holiday season approaches, we would like to remind everyone about a few items:

- You may add guests online via the Nordic Security Website at www.nordicsec.com. You will need to use your Nordic ID and password to complete your request. You may also call in your guests to the Gate Attendant so they can be let into the community.
- In order to make sure your house number is visible from the street, please cut back your landscaping and check the bulbs in your address light to make sure guests can find your home.
- Please remind your guests of the speed limit (20 M.P.H.) and the parking rules. Please observe all traffic laws (Stop Signs, Yield Signs, Fire Hydrants and Parking Regulations) while in our community.
- Please remember to park your car and have your guests park in front of your home whenever possible. Also, please refrain from parking in front of fire hydrants, mailboxes and do not block the sidewalk or your neighbor's driveway.

ARCHITECHTURAL REMINDER

All proposed exterior modifications, alterations, additions or changes must be submitted to the Northwood Pointe Architectural Review Committee for approval <u>**PRIOR**</u> to any installation or commencement of construction. Failure to submit an application prior to commencing work may lead to violation enforcement, including fines and potential required removal of unapproved improvements. You may view the guidelines and download the application at www.nwpointe.org.

VISIT <u>www.Trailwood.org</u>!

Log onto the community website to:

- Submit maintenance requests and address changes
- Get the latest community news and updates
- Obtain minutes, newsletters, policies, forms
- Register to receive E-Notifications and E-Statements
- Access your account online
- Pay your HOA bill online

Should you have a problem logging onto the community website, please call Customer Care at 949-833-2600.

TRASH PICK-UP DAY: Monday

Please store your trash cans out of view of the street by Monday evening.

STREET SWEEPING: 1st Thursday Every Month

Please do not park on the streets between the hours of 8 A.M. to 4 P.M.

INFORMATION

TRAILWOOD PARK RESERVATIONS: Complete the reservation form and please call 949-838-3201

BILLING QUESTIONS / SIGN UP FOR ACH PROGRAM: Please contact Customer Care at

949-833-2600 or customercare@keystonepacific.com

ASSOCIATION WEBSITE: www.trailwood.org

NORTHWOOD POINTE MASTER ASSOCIATION INFO: www.nwpointe.org

APPROVED COLOR SCHEME INFORMATION:

Please check the Association's website at <u>www.trailwood.org</u> or visit the Canyonwood Guard House.

CANYONWOOD GATEHOUSE: 714-832-0586; Fax 714-832-1551

CREEKGLEN GATEHOUSE: 714-573-9879; Fax 714-573-8620

NORDIC ONLINE ACCESS: You may add guests and vendors online via the Nordic Security Website at

via the Nordic Security Website at <u>www.nordicsec.com</u>. You will need to use your Nordic ID and password to complete your request.

KEY FOBS/TRANSPONDERS: The forms may be found on the community website. Please contact Isaac Garcia at 714-573-9879 to purchase additional Transponders and/or Fobs.

VANDALISM / NOISE COMPLAINTS: Please report it immediately to Nordic Security at 714-832-0586. Please also call Irvine PD at the number listed below.

IRVINE POLICE DEPARTMENT: Non Emergency Line: **949-724-7200**

ANIMAL CONTROL: 949-724-7092

STREET LIGHTS OUT: <u>www.sce.com</u>



Trailwood Maintenance Association Owner Notice Disclosure (Civil Code section 4041)

California law requires Owners in a community association to provide the following information to the association on an annual basis. If the below contact information has changed, please complete and return this form to Keystone Pacific Property Management, LLC at the address shown below or send the completed form to forms@keystonepacific.com no later than January 31st.

Ow	vners Name					
Pro	operty Address					
Ow	vner Phone #	Owner Email				
	*ITEMS 1-6 NEI	ED TO BE COMPLE	TED. IF NOT APPLI	CABLE, PL	LEASE INDICATE N/	A
1.	Address or Addresses to which notices from the association are to be delivered:					
2.	Any alternate or secondary address to which notices from the association are to be delivered:					
3.		ress of your legal representative, if any, including any person with power of attorney or can be contacted in the vent of your extended absence from your property:				
4.	Your property is (pleas	e check one):	Owner occupied	R	ented out	
	If your property is rented out, please provide the following information:					
	Name of Tenant(s):					
	Phone Number:					
	Email Address:					
5. 6.	ls your property develo	oped, but vacant (plea	ase check one)?:	Yes	No	
	Is your property undev	ioped land?		Yes	No	

Please return this form to: Trailwood Maintenance Association c/o Keystone Pacific Property Management, LLC 16775 Von Karman Ave, Suite 100, Irvine, CA 92606